

Possible Offender and Custom Alerts

If an alert (**Possible Offender Alert** or **Possible Custom Alert**) displays on the screen during sign-in, perform the following steps:

1. Analyze the search results. Because there can be multiple possible matches, it is very important that you carefully compare the information displayed on the screen for **Your Visitor** and the **Offender** or **Custom Alert** information.



It is recommended that you compare the middle name, height, weight, race, and other physical details to verify a match. Not all states provide a photo and details of their offenders.

Note Raptor also matches on offender alias names. If this occurs, an *Alias Match* message displays below the offender's photo.

Possible Offender Alert

Please confirm a match based on the information below.

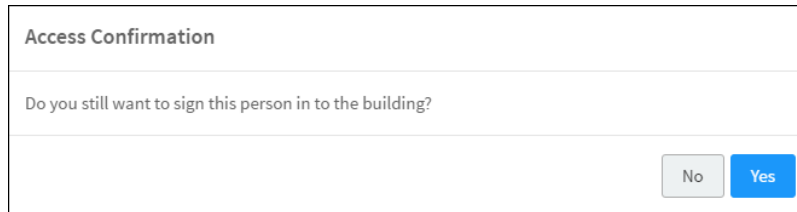
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VISITOR	OFFENDER																																		
																																			
<table> <tr><td>First Name</td><td>John</td></tr> <tr><td>Middle Name</td><td></td></tr> <tr><td>Last Name</td><td>Doe</td></tr> <tr><td>Date Of Birth</td><td>01/01/1981</td></tr> </table>	First Name	John	Middle Name		Last Name	Doe	Date Of Birth	01/01/1981	<table> <tr><td>First Name</td><td>John</td></tr> <tr><td>Middle Name</td><td></td></tr> <tr><td>Last Name</td><td>Doe</td></tr> <tr><td>Date Of Birth</td><td>01/01/1981</td></tr> <tr><td>Gender</td><td>Male</td></tr> <tr><td>Eye Color</td><td>Brown</td></tr> <tr><td>Race</td><td>White</td></tr> <tr><td>Hair Color</td><td>Brown</td></tr> <tr><td>Height</td><td>6'3"</td></tr> <tr><td>Weight</td><td>175</td></tr> <tr><td>Street</td><td>123 Main St.</td></tr> <tr><td>State</td><td>TX</td></tr> <tr><td>Zip</td><td>77009</td></tr> </table> <p>Offender State Registry: TX Click here for more information.</p>	First Name	John	Middle Name		Last Name	Doe	Date Of Birth	01/01/1981	Gender	Male	Eye Color	Brown	Race	White	Hair Color	Brown	Height	6'3"	Weight	175	Street	123 Main St.	State	TX	Zip	77009
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<small>Disclaimer: Raptor Technologies LLC cannot guarantee the records you obtain through this site relate to the person about whom you are seeking information. Searches based on names, dates of birth and other alphanumeric identifiers are not always definitive. The only way to definitively link someone to a criminal record is through fingerprint verification.</small>																																			

2. Confirm whether the information displayed on your screen is a match to the person being signed in. Perform one of the following actions:

Match

1. If the information displayed on the screen is a match, click **Match**.



The screenshot shows a dialog box titled "Access Confirmation". Below the title is a question: "Do you still want to sign this person in to the building?". At the bottom right of the dialog, there are two buttons: "No" (light gray) and "Yes" (blue).

2. On the **Access Confirmation** dialog, click **Yes** to proceed with sign in and print a badge (if you previously clicked **Submit & Print**), or click **No** to cancel the sign in process.

Follow your school/district policies and procedures for handling alerts. The relevant response personnel and a Raptor technician are notified.

No Match

If the information displayed on the screen does not match your visitor's information, click **No Match**. If there are multiple records, the next possible match will display on the screen.

When **No Match** is selected, the record for that person is flagged by Raptor on the backend so that it does not display on subsequent sign ins.